

Grievance Redressal mechanism for Faculty, staff and students

1. Grievance redressal committee (GRC) shall consider only individual grievances of specific nature of students and staff.
2. The GRC shall not consider any grievance of general applicability or of collective nature of raised collectively by more than one employee/student.
3. GRC shall consider redressing of grievances within a reasonable time.
4. The cell will give report to the authority about the cases attended to and seek guidance from the higher authorities if required.